

Permanent Caregiver Support Service (PCSS)



When you take Permanency Orders for a child in your care - providing the child with a permanent home - PCSS replaces the support provided by Oranga Tamariki.

- This service is available to permanent caregivers until te tamaiti (the child) is 18 years old.
- PCSS decides what support can be provided based on the legislative criteria.
- PCSS is provided by a team of qualified and registered social workers at Turuki Health Care.
- PCSS is available to permanent caregivers from 8.30am to 5pm, Monday to Friday, apart from statutory holidays.

AM I ELIGIBLE FOR PCSS?

You are eligible for PCSS if the child in your care was previously under the care of Oranga Tamariki. If you are caring for a child who has never been in the care of Oranga Tamariki, then you are not eligible for this support.

YOU CAN EXPECT THE FOLLOWING SUPPORT FROM PCSS

- An Oranga Tamariki Social Worker will work with you to create and confirm a permanent care support plan that outlines the support and services you and the child will require in the first 12 months. This happens after the permanent care proposal has been approved, but before the applications have been dealt with by the Family Court.
- When Oranga Tamariki (OT) Orders have been discharged, OT will send a copy of the permanent care support plan to PCSS. A Social Worker from PCSS will then send an acknowledgement letter to you, get in touch, and begin to administer the permanent care support plan.

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- PCSS will decide whether the request for financial and other assistance outlined in your care plan meets the legislative criteria (section 388A of the Oranga Tamariki Act 1989) and how it will be resourced.
- Funding for support and services identified in the plan once the living arrangement becomes permanent.
- Payment of approved supports and services that have already started.
- PCSS monitors the care plan, implements and coordinates the support, and works with you (the caregiver) to address any issues arising from the support or service provided.
- An annual review of your support plan to determine if additional support is required.
- PCSS will liaise with the Oranga Tamariki site if:
 - » you request funding for legal advice.
 - » the review of the plan determines that any support being resourced by OT needs to be extended.

PCSS CONTACT DETAILS

Phone: 0800 FOR PCSS (0800 367 7277)

Email: enquiries@pcss.org.nz

Website: www.pcss.org.nz

WE CAN SUPPORT YOU ON YOUR JOURNEY WITH PCSS

Caring Families Aotearoa is here to help. Contact your Regional Coordinator, or call our National Office on 0800 693 323.

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Caring Families Aotearoa (formerly Fostering Kids New Zealand) supports the thousands of children in care in Aotearoa, by supporting their caregivers.

Phone 0800 693 323 Email enquiries@caringfamilies.org.nz Website www.caringfamilies.org.nz